

Norfolk Household Support Fund (VCSE crisis funding)

What is the Household Support Fund?

The Household Support Fund (VCSE crisis funding), funded through the Norfolk County Council Cost of Living Support Scheme, provides a straightforward route for frontline voluntary, community, and social enterprise (VCSE) organisations to deliver vital and immediate financial help with household costs to people who are facing hardship related to the increasing cost of living.

Who can I support with this funding?

The Fund can support households you have identified as particularly vulnerable to the rising cost of living. Before applying, you are expected to already be connected to the people you aim to support with this funding.

What can this funding be used for?

This fund can support vital household costs that require regular payment. This can include:

- Food and essential grocery costs
- Energy and heating bills (gas, electric, oil, coal)
- Water bills
- Essentials that can save a household money on their food and energy costs e.g. Hot water bottles, slow cookers.

This funding cannot support

- TV licences and TV subscriptions
- Council tax bills
- Petrol/diesel
- Debt repayment
- Repairs and unforeseen costs relating to the household e.g. boiler repairs

How much can I apply for in this round?

Your organisation will be able to apply for funding of up to £10,000 to distribute in grants of £100 or less per household. If you would like to support more than 100 households, you may do so by reducing the value you support each household with e.g. you may apply to support 200 households with £50 each.

How can we distribute the funding?

Here are some suggestions of how this funding can be distributed:

- Supermarket vouchers for groceries or household essentials.
- Distributing slow cookers and food parcels to households.
- Direct transfer of funds to the household.
- Top up of fuel keys/cards.
- Guest top-up through the households utility company.



What will you need to tell us when applying?

- How many households you are seeking to support.
- How you have identified need in households you wish to support.
- How you plan to distribute this support.
- The geographic area where funds will be distributed.
- The split of households that you wish to support that contain; someone under 19, someone 65 or over, someone with a disability or others.
- Confirmation that the grant will be spent before Tuesday 31st March 2026

Norfolk County Council may request us to report back on any of these points.

No personal details of recipients need to be provided – your group will be responsible for delivering this funding to the households you wish to support.

Further Questions?

If you have any further questions, email our Programmes team at grants@norfolkfoundation.com or call us on 01603 623958