

Household Support Fund

Round 5 FAQs

What is the Household Support Fund?

The Household Support Fund (funded through the Norfolk County Council Cost of Living Support Scheme) has been created to provide a straightforward route for frontline voluntary, community, and Social Enterprise (VCSE) organisations to deliver vital and immediate financial help with household essentials to the people you support who are facing hardship around the increasing cost of living.

Who can I support with this funding?

The Household Support Fund can support households who have been identified as particularly vulnerable to the rising cost of living.

What can this funding be used for?

This fund can support vital household costs that require regular payment. This can include:

- Food and essential grocery costs
- Energy and heating bills (gas, electric, oil, coal)
- Water bills
- Winter warmth essentials, for example: Hot water bottles, electric blankets, winter duvets, warm clothing, slow cookers.

This funding cannot support

- TV licence and TV subscriptions
- Council tax bills
- Petrol/diesel
- Debt repayment
- Repairs and unforeseen costs relating to the household e.g. boiler repairs

How much can I apply for in this round?

Your organisation will be able to apply for funding of up to £10,000 to distribute in grants of £50 or less per household. The £50 payment can be claimed once per household, and there is no minimum or maximum number of people per household.

How can we distribute the funding?

Here are some suggestions of how the funding can be distributed:

- Purchase of supermarket vouchers for groceries or warming essentials
- Distribution of food/ grocery parcels
- Direct bank transfer to the household/cash
- Top up of fuel keys/cards
- Guest top-up through utility companies

What will you need to tell us when applying?

- How many households you are seeking to support.
- An understanding of who is living in the household.
- How you plan to distribute this support.
- The geographic area you will be distributing the funding.
- The split of households that you wish to support that contain; someone under 19, someone 65 or over, or someone with a disability.
- Confirmation the grant will be spent before the end of March 2024.

Norfolk County Council may request us to report back on any of these points.

No personal details of recipients need to be provided – your group will be responsible for delivering this funding to the households you wish to support.

Further Questions?

If you have any further questions, email our Programmes team at grants@norfolkfoundation.com or call us on 01603 623958