

Household Support Fund

Round 3 FAQs



What is the Household Support Fund?

The Household Support Fund (funded through the Norfolk County Council Cost of Living Support Scheme) has been created to provide a straightforward route for frontline voluntary, community, and Social Enterprise (VCSE) organisations to deliver vital and immediate financial help with regular utilities and other household essentials to the people you support who are facing hardship around the increasing cost of living.

Who can I support with this funding?

The Household Support Fund can support households where there is an older person/s (over 65), or an individual/s with disabilities and carers who are vulnerable to the rising cost of living. The majority of this funding is to support people over the age of 65. A smaller proportion is available to support those with a disability and carers.

What utilities can this funding be used for?

In this case, utilities can be defined as a vital household cost that requires regular payment. This can include

- Energy and heating bills (gas, electric, oil, coal)
- Water bills
- Wi-Fi, landline and phone bills
- Winter warmth essentials, for example:
 - Hot water bottles
 - Heated/electric blankets
 - Winter duvets
 - Blankets
 - Warm clothing
 - Slow cookers

This funding cannot support

- TV licence and TV subscriptions
- Food costs
- Council tax bills
- Petrol/diesel
- Debt repayment
- Repairs and unforeseen costs relating to the household e.g. boiler repairs

How much can I apply for in this round?

Your organisation will be able to apply for initial funding of up to £2,000 to distribute in grants of £50 or less per household where there is an older person/s, or an individual/s with disabilities and their carers, to help with rising cost of living. The £50 payment can be claimed once per household, and there is no minimum or maximum number of people per household.

If you become aware of new households in need of support, you can make multiple applications to the fund within the same Round. However, each household must only be supported once per Round.

How can we distribute the funding?

Here are some suggestions of how the funding can be distributed

- Make purchases on behalf of the household (e.g. Guest top-up through utility companies)
- Purchase of vouchers or gift cards
- Top fuel keys/cards
- Direct bank transfer to the household/cash

What will you need to tell us when applying?

- How many households you are seeking to support.
- Confirmation that the households include an individual aged 65 or over, or an individual/s with disabilities and carers.
- How you plan to distribute this support.
- The geographic area you will be distributing the funding.
- What process you will use to record/monitor the grants distributed.
- Confirmation the grant will be spent before the end of September 2022.

Norfolk County Council may request us to report back on any of these points.

No personal details of recipients need to be provided – your charity will be responsible for delivering this benefit to the households you wish to support.

Further Questions?

If you have any further questions, email our Programmes team at grants@norfolkfoundation.com or call us on 01603 623958

Closing date: 29th of August 2022